

GUAM ENVIRONMENTAL PROTECTION AGENCY • AHENSIAN PRUTEKSIÓN LINA LA GUÁHAN LOURDES A. LEON GUERRERO • GOVERNOR OF GUAM | JOSHUA F. TENORIO • LIEUTENANT GOVERNOR OF GUAM WALTER S. LEON GUERRERO • ADMINISTRATOR | MICHELLE C. R. LASTIMOZA • DEPUTY ADMINISTRATOR

APR 2 9 2022

Mr. Miguel C. Bordallo, P.E. General Manager Guam Waterworks Authority Gloria B. Nelson Public Service Building Mangilao, Guam 96913

RE: Notice Of Violation/Compliance Order

Guam Waterworks Authority Central System

PWS ID#: GU0000003

Hafa Adai Mr. Bordallo:

I. BACKGROUND

The Guam Environmental Protection Agency ("Guam EPA") was notified by the Guam Waterworks Authority (GWA) on the morning of April 27, 2022, of four sample sites in the Agat area which had tested positive for total coliform (TC), and two of which were also positive for E. coli (EC), on the basis of samples collected April 26, 2022. GWA informed Guam EPA that repeat samples were collected later on April 27, 2022 for each of the sites which had experienced TC or EC-positive results, in addition to the required upstream and downstream repeat samples. Later on April 27, 2022, GWA informed Guam EPA that its staff had begun conducting initial surveys and assessments to identify potential sources of contamination, and had begun to take preventative measures inclusive of flushing dead-end portions of the distribution system in the Agat area. GWA reported finding no obvious cause of potential bacteriological contamination: distribution system pressures were reported to have been measured in the 60 to 80 psi range, chlorine residuals were measured in the 1 to 2 mg/L range, and no evidence of pipe breakage, loss of service, or other physical disturbance was observed.

On the morning of April 28, 2022, GWA informed Guam EPA by email that all but one of the repeat samples collected on April 27, 2022 were negative for both TC and EC. One repeat sample was TC-positive, but EC-negative: sample laboratory I.D. #2042701-04 collected at Agat - Ghura Southwest Site Base Office. The upstream and downstream repeat samples related to this site were both TC and EC-negative. Upon learning of these results, GWA met virtually with the Guam EPA Safe Drinking Water program staff and Chief Engineer, and initiated the processes required to issue public notice within the affected area, and to begin the required Level 2 Assessment.

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II. VIOLATION:

The analytical test results for the routine sample collected on April 26, 2022, and submitted to Guam EPA on April 27, 2022 for the site titled "Agat - Ghura Southwest Site Base Office", was positive for both total coliform and E. coli. The analytical test results for the repeat sample collected at the same location on April 27, 2022, and submitted to Guam EPA on April 28, 2022 for the same site, was positive for total coliform but negative for E. coli. This represents a violation of the maximum contaminant level (MCL) for E. coli as follows:

The Guam Safe Drinking Water Regulations §6141.860 incorporate 40 CFR §141.860(a) (2), which states "(a) E. coli MCL Violation. A system is in violation of the MCL for E. coli when any of the conditions identified in paragraphs (a) (1) through (a) (4) of this section occur.

... (2) The system has a total coliform positive repeat sample following an E. coli-positive routine sample." ...

III. COMPLIANCE ORDER

GWA Central System must comply with the Guam Safe Drinking Water Act (GSDWA) and Regulations and take the following actions within the specified timeframe:

- a. Notify the affected customers of the violation pursuant to GSDWR §6141.202 and §6141.205, no later than 24 hours from the time and date you first became aware of the MCL violation. (See attached Tier 1 E. coli Notice Instructions and Template).
- b. Submit a copy of the notice to Guam EPA no later than 24 hours after providing the notification required in paragraph (a) above.
- c. Conduct a Level 2 Assessment and associated corrective actions and submit the findings to Guam EPA as soon as practical, and no later than May 27, 2022 pursuant to GSDWR §6141.859(b)(4). The Level 2 assessment must be conducted by GEPA staff or a party approved by GEPA. Any operator conducting the Level 2 Assessment must hold a certification of an equal or greater level to that of the system. (See attached RTCR Level 2 Assessor Certification Application and Level 2 Assessment Form).

Failure to comply with Notice of Violation/Compliance Order may subject you to a penalty not to exceed \$32,500 for each of the violation pursuant to GSDWA Chapter 53 of Division 2, Title 10 Guam Code Annotated §53120(a).

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IV. NOTICE OF RIGHT TO APPEAL

Pursuant to the GSDWA at §53120(a)(1), this order is issued for immediate action to protect public health from an imminent and substantial danger, and as such, Guam EPA shall provide an opportunity for a hearing within twenty-four (24) hours after service of this order. After such hearing, the Guam EPA Board of Directors may affirm, modify, or rescind this order as appropriate. If you intend to seek such hearing, you may file a Notice of Intent to Appeal also known as a Notice of Defense with the Guam EPA's Board of Directors, setting forth in such Notice of Intent to Appeal/Notice of Defense, a verified petition outlining the legal and factual bases for such an appeal. A copy of the Notice of Intent to Appeal/Notice of Defense is attached for your convenience.

Unless a written request for a hearing signed by or on behalf of the person, agency or business entity named above in this Notice of Violation/Order of Compliance is hand delivered or mailed to Guam EPA within twenty-four (24) hours after the Notice of Violation/Order of Compliance was personally served on you or mailed to you, Guam EPA may proceed upon the Notice of Violation/Order of Compliance without a hearing. A request for hearing may be made by delivering the enclosed form entitled "Notice of Intent to Appeal also known as a Notice of Defense", or by delivering a notice of defense as provided in 5 GCA §9205, to the following address:

Guam Environmental Protection Agency Board of Directors c/o Administrator Guam Environmental Protection Agency Building 17-3304 Mariner Avenue
Tiyan Barrigada, Guam 96913

If you file a Notice of Intent to Appeal/Notice of Defense, the Guam EPA's Board of Directors shall hold a public hearing, at which time you may appear and present evidence in person or through counsel in support of this petition.

Failure to file a Notice of Intent to Appeal and Verified Petition within the period specified above will constitute a waiver of your right to a hearing. If you waive your rights to a hearing the Notice of Violation and Order of Compliance will become final, and Guam EPA may proceed upon the Order without a hearing and without further notice to you.

Please note that the time required to adjudicate any such appeal does not eliminate the timelines established under the GSWDA or GSDWR for providing public notice or taking other required action to mitigate the threat to public health, and failure to provide such notice or take such action may result in additional findings of violation.

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If you have any questions regarding this letter, please contact Ms. Juliana Mendoza, Environmental Health Specialist II at (671) 300-9026 or our Chief Engineer CAPT. Brian Bearden, PE. BCEE at (671) 300-4779.

Si Yu'us Ma'ase,

WALTER S. LEON GUERRERO

Administrator

Cc: Ms. Corine Li, USEPA Region 9

Mr. Jacob Jenzen, USEPA Region 9

Mr. Everett Pringle, USEPA Region 9 Enforcement and Compliance Assurance Division

Attorney General Office

Attachments:

Instructions for Tier 1 Public Notice
Tier 1 Public Notice Template
Public Notice Certification Form
RTCR Level 2 Assessor Certification Application
RTCR Level 2 Assessment Form
Notice of Defense

Instructions for Fecal Coliform or E. coli Notice - Template 1-4

Template on Reverse

Since exceeding the fecal coliform or *E. coli* maximum contaminant level is a Tier 1 violation, you must provide public notice to persons served as soon as practical but no more than 24 hours from learning of the violation [40 CFR 141.202(b)]. During this time, you must also contact your primacy agency. You should also coordinate with your local health department. You may also have to modify the template if you also have high nitrate levels or other coliform MCL violations. You must use one or more of the following methods to deliver the notice to consumers [40 CFR 141.202(c)]:

- Radio
- Television
- Hand or direct delivery
- Posting in conspicuous locations

You may need to use additional methods (e.g., newspaper, delivery of multiple copies to hospitals, clinics, or apartment buildings), since notice must be provided in a manner reasonably calculated to reach all persons served. If you post or hand deliver, print your notice on your system's letterhead, if you have it.

The notice on the reverse is appropriate for hand delivery or for publication in a newspaper. However, you may wish to modify it before using it for a radio or TV broadcast. If you do modify the notice on the reverse, you must still include all required PN elements from 40 CFR 141.205(a) and leave the mandatory language unchanged (see below).

Mandatory Language

Mandatory language on health effects (from Appendix B to Subpart Q) must be included as written (with blanks filled in) and is presented in this notice in italics and with an asterisk on either end.

You must also include standard language to encourage the distribution of the public notice to all persons served, where applicable [40 CFR 141.205(d)]. This language is also presented in this notice in italics and with an asterisk on either end.

Alternative Sources of Water

If you are selling or providing bottled water, your notice should say where it can be obtained. Remember that bottled water can also be contaminated. If you are providing bottled water, make sure it meets US Food and Drug Administration (FDA) and/or state bottled water safety standards.

Corrective Action

In your notice, describe corrective actions you are taking. Listed below are some steps commonly taken by water systems with fecal coliform or *E. coli* violations. Depending on the corrective action you are taking, you can use one or more of the following statements, if appropriate, or develop your own text:

- We are chlorinating and flushing the water system.
- · We are switching to an alternate drinking water source.
- · We are increasing sampling for coliform bacteria to determine the source of the contamination.
- · We are repairing the wellhead seal.
- We are repairing the storage tank.

We are restricting water intake from the river/lake/reservoir to prevent additional bacteria from entering the water system and restricting water use to emergencies.

After Issuing the Notice

Send a copy of each type of notice and a certification that you have met all the public notice requirements to your primacy agency within ten days after you issue the notice [40 CFR 141.31(d)].

It is recommended that you notify health professionals in the area of the violation. People may call their doctors with questions about how the violation may affect their health, and the doctors should have the information they need to respond appropriately. In addition, health professionals, including dentists, use tap water during their procedures and need to know of potential microbial contamination so they can use bottled water.

It is also a good idea to issue a "problem corrected" notice when the violation is resolved. See Template 1-6.

DRINKING WATER WARNING

[Fecal coliforms are /E. coli is] present in the [System]'s water

BOIL YOUR WATER BEFORE USING

Fecal coliform [or *E. coli*] bacteria were found in the water supply on [give date]. These bacteria can make you sick, and are a particular concern for people with weakened immune systems.

Bacterial contamination can occur when increased run-off enters the drinking water source (for example, following heavy rains). It can also happen due to a break in the distribution system (pipes) or a failure in the water treatment process.

What should I do? What does this mean?

- DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST. Bring all water to a boil, let it boil for one minute, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation until further notice. Boiling kills bacteria and other organisms in the water.
- *Fecal coliforms and E. coli are bacteria whose presence indicates that the water may be contaminated with human or animal wastes. Microbes in these wastes can cause diarrhea, cramps, nausea, headaches, or other symptoms. They may pose a special health risk for infants, young children, and people with severely compromised immune systems.*
- The symptoms above are not caused only by organisms in drinking water. If you
 experience any of these symptoms and they persist, you may want to seek medical
 advice. People at increased risk should seek advice from their health care providers
 about drinking this water.

What is being done?

[Describe corrective action.] We will inform you when tests show no bacteria and you no longer need to boil your water. We anticipate resolving the problem within [estimated time frame].

For more information, please contact [name of contact] at [phone number] or [mailing address]. General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at 1-800-426-4791.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by [system]. State Water System ID#	
Date distributed:	

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Public Notice Certification

I certify that the public notice(s) that I am submittin
here before you have been posted, hand delivered, mailed, published in the newspaper, of
submitted to the media (T.V. / Radio station). I also acknowledge that anybody who knowingl
and willfully makes false statement, presentation, or certification in any application, records
report plan or other documentation filed or required to be maintained under the Guam Saf
Drinking Water Regulations, or by any certification, or order issued under the Guam Safe
Drinking Water Regulations, or who falsifies, tampers with or knowingly renders inaccurate
information shall be subject to the penalties.
Notice distributed by on (Method of Notification) (Date of Notification)
Public Notice Locations:
Public Notice has required Elements;
☐ A description of the violation (MCL or FTM, etc)
☐ When the violation or situation occurred (MCL or FTM, etc)
☐ Potential adverse health effects, using the standard mandatory language(MCL) ☐ Population at risk (MCL)
☐ Whether alternative water supply is needed (MCL or FTM, etc)
☐ Actions consumers should take to reduce their exposure to the contaminant (MCL)
☐ What are you doing to correct the violation or situation (MCL or FTM, etc)
☐ When you expect to return to compliance (MCL or FTM, etc)
□ Name, business address, and phone number for additional information, and (MCL or
FTM, etc)
☐ Standard language encouraging distribution to all persons served. (Where applicable)
(Signature of PWS contact) (PWS contact title)
(PWS Name) (PWS LD. Number)

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GUAM ENVIRONMENTAL PROTECTION AGENCY Revised Total Coliform Rule (RTCR) Level 2 Assessment Form



		Corrective Action Taken or Planned to	be Taken and Date																								
	Phone: Date Assessment Completed: Reason for Assessment:	acitain acitain		Indicate Element number being described.														- Action - Action									
Ī		9S.7	N/A									무													23		
		Issues	×									븜											屵				
PWS ID#: PWS Name:	Primary Operator (print name): Assessment trigger date: SEASONAL: YES ☐ NO ☐		Assessment Elements	1. Review of the sample sites	1.1 Was the sample taken at the routine coliform site?	1.2 Was the tap area unsanitary at the time of sampling?	1.3 Was this sample taken from an outside faucet?	1.4 Was the sample taken from a swivel tap?	1.5 Did the tap have a point of use treatment device on it?	1.6 Does the building where the sample was taken have a point of entry device?	1.7 Has this location undergone any plumbing replacements or repairs?	1.8 Are there any possible cross connections around the sample site (including yard hydrants and stock tanks)?	1.9 Is this location near a storage tank or dead end?	1.10. Any other sample site issues not previously mentioned?	2. Review of sample protocol	2.1 Is the sampler a regular, trained sampler?	2.2 Was a laboratory-provided TC sample bottle used?	2.3 Was the aerator removed?	2.4 Was the water tap flushed for at least 5 minutes?	2.5 Was the tap disinfected or flamed?	2.6 Did the sample get too warm prior to being placed on ice?	2.7 Was there other sampler error? Describe	2.8 If it is a seasonal system, were there any problems during the most recent start-up procedure?	2.9 Any other sample protocol issues not previously mentioned?	3. Review of the distribution system.	100	recently agged?

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Assessment Elements	× sues		N/A	Issue Description	Corrective Action Taken or Planned to be Taken and Date
3.3 Have valves been recently exercised to direct flow?		F			
3.4 Any leaks or main breaks noted?					
3.5 Are all of the backflow prevention devices operational and maintained?	H				
3.6 Was there a total loss of pressure, low pressure (<20 psi) or changes in water pressure? If yes, when?					
3.7 Any areas of the distribution with low disinfectant levels (<0.2 mg/L)?	1	H			
3.8 Any recent pump station failures or repairs?					
3.9 Air relief valve leaking?					
3.10 Standing water or debris in valve vault?					
3.11 Any recent power loss?					
3.12 Any unprotected cross connections (including yard hydrants and stock tanks)?		片			
3,13 Any other distribution issue not previously mentioned?					
4. Review of storage tank(s) (Note the coeffic facility if any issues are found)					
4.1 is there a presence of animals or insects in the tank(s)?	E	F		100	
4.2 Are there breaches or holes of any sort into tank(s)?					
4.3 is there any presence of animal droppings around openings, vents or overflows?		#			
4.4 Is there sediment buildup and floating debris in tank(s)?			Ī-		
4.5 Have the tank(s) been cleaned within the last 5 years? If not, list when it was last cleaned.					
4.6 Is there a #24 mesh screen installed on vents and overflows?		片			**
4.7 Is the #24 mesh screen damaged or not properly installed?		片			
4.8 Is the overflow pipe directly connected to a tank drain, sanitary sewer or storm drain?	H	片			5)
4.9 Does the hatch have a solid, water proof, shoebox type lid that is properly sealed?	H	붜			
4.10 Was the hatch locked or secured?		H			
4.11 Has the tank been accidently drained?					
4.12 Have there been high flows through the tank?					
4.13 Was there high water age in the tank (infrequent water use)?		屵			
4.14 Was the sample taken when the tank was at the low level mark?		片			

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Assessment Elements	X	ssues?	N/A	Issue Description	Corrective Action Taken or Planned to be Taken and Date
4.15 Failure or improper operation on tank telemetry/altitude valves/controls?		一			
4.16 Any recent repairs on the tank(s)?		H			
4.17 Was there any power loss?		H			
4.18 Was the tank vandalized or subject to tampering?		H			
4.19 Any other storage tank issues not previously mentioned above?		늼			
5. Review of treatment process (if applicable)					
5.1 Has the treatment been bypassed altogether at any time or have individual processes been interrupted by power outages or other causes? If yes, provide details on when, which processes and for how long?			П		
5.2 Have there been any new treatment processes added or new equipment installed?					
5.3 Have there been any recent repairs of major unit processes or treatment equipment?					
5.4 Have there been any changes in the operational					
changes in chemical dosages or changes in coagulant chemicals used? If yes, provide details of the change					
and when it occurred.			Ĭ		
5.5 Has a coagulant been added at all times the plant has been filtering water?					
5.6 Have there been changes in raw water quality?					
5.7 Was the finished water turbidity increasing?					
5.8 Have filter clogging algae caused more frequent backwashing?					
5.9 Has a disinfectant been added at all times or have there been any failures in adding disinfectant for any length of time?]			
5.10 Has there been any vandalism or tampering at the plant?					
5.11 Any other treatment plant issues not previously mentioned above?					*
Sources – Well(s) 6. (Note the specific facility if any issues are found)					
6.1 Is the sanitary seal intact?					
6.2 Is the well cap defective or damaged or not water tight?					
6.3 Does the vent have a #24 mesh screen?					
6.4 Is the vent screen damaged or not installed properly?		Ħ			

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Assessment Elements	>		N/A		Issue	Issue Description	be Taken and Date
6.5 Does the vent and pump to waste terminate in an air gap of at least three pipe diameters above the ground?							
6.6 How is the well used? (Circle if applicable)			Primary	ry Backup	dn	Emergency	
6.7 Are there any unprotected cross connections at the wellhead? Are there any unprotected openings in the pump or pump assembly?							
6.8 is the pittess adapter damaged?			П				
6.9 Is there a missing or damaged grout seal?		6					
6.10 Has there been any recent work performed on the pump?							
6.11 is the wellhead secured to prevent unauthorized access?							
6.12 Have there been any sewer spills, source water spills or other disturbances near the well?							
6.13 Is the well pit in standing water or evidence of flooding?							
6.14 Any other well issues not previously mentioned above?							
Sources- Spring(s)							
(Note the specific facility if any issues are found)							
6.15 is there evidence of flooding or infiltration of surface water runoff around the spring?							
6.16 Is the spring box improperly developed or poorly maintained?							
6.17 Are there dead animals near the spring?			Г				15
6.18 Any other issues about springs not previously mentioned above?							
Sources-purchased water							
6.19 Water quality issues with supplier?							
6.20 Low disinfectant residual from supplier (typically ≤0.02 mg/L)?							
6.21 Any other purchased water issues not previously mentioned above?							
Applicable to all sources		Page 1					
6.22 Has an unapproved source been used?							
6.23 Has there been a change in sources?							
6.24 Has there been recent rapid snowmelt, heavy rainfall or flooding?							
6.25 Any evidence of animals near the source?			Г				
6.26 Have there been algae blooms?							

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Assessment Elements	>		N/A	Issue Description	be Taken and Date
6.27 Is the source water sample for ground water systems E. coli positive? This may indicate that the positive sample is originating from the source and may be a continuous source of contamination.					
6.28 Any other source issues not previously mentioned above?					
7. SignificantiDeficiencies					
7.1 Are there any unaddressed significant deficiencies? This may indicate that the problem is known and is in the process of being remedied. Include approved corrective action date and status of each corrective action.					
Name of Assessor completing the form (PRINTED):					
Signature:			Date:		
Water system responsible party (PRINTED):					
Signature:			Date:		
Reserved for GUAM EPA Review					59
	Yes	No		Comments	
1. Has assessment been successfully completed?		П			
2. Likely reason for EC+ occurrence has been found.					
3. System has corrected the problem.					
4. Corrective Action Approved?					

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GUAM ENVIRONMENTAL PROTECTION AGENCY RTCR LEVEL 2 ASSESSOR CERTIFICATION APPLICATION (V.1 DEC 2021)



Applicant Information			71	w
Last Name:		First Name:		
Address:		I list Halle.		
Water Purveyor:		PWS ID:		
Water System Name:	_	FWSID.		
Certification Type:		Expiration d	nte:	
	-	Expiration d		
Certification Type:				
Certification Type:		Expiration d Expiration d		
Certification Type:		Expiration u	ate:	
Work Experience Sum	marv		_	
Water Purveyor	Job Title	From (month/year)	To (month/year)	Duration (yrs/months
V		` -	<u> </u>	
If you have worked on mo	ore than one system	m, list the systems. Each jo	b listed in the summa	ary requires a separate Worl
Experience Record. If you	need additional W	ork Experience Record sheemation and will not substitute	ts, please duplicate th	e 2nd page. Resumes or job
Work Experience Reco	red			
		ience in your own words)		
Disperione (build	iatize jean emper			
	on (indicate type	of treatments, for example	, chlorination, gran	ular activated carbon
filtration):				
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	•	s and E. coli, and bacterio	logical sampling	
		ter system operation.	logical sampling.	
I have a working I				
		tribution system operation	<u> </u>	
Thave a working	diowiedbe of dis	in out on a your operation	D1	
Certification: I certify	that I am the ner	son authorized to fill out	this form, and the i	nformation contained
		ne best of my knowledge a		
Print Name:	-	Title:		
Signature:		Date:		
		Email:		
Phone #:		Lillall.		

Work Experience Re	cord			_
Water Purveyor	Job Title	From (month/year)	To (month/year)	Duration (yrs/months)
	2018a			
Work Experience (sun	nmarize your experi	ence in your own words)	:	
			5	
				A CONTRACTOR OF THE PARTY OF TH
	tion (indicate type o	f treatments, for example	, chlorination, granul	ar activated carbon
filtration):				
	**			

Work Experience R	lecord			
Water Purveyor	Job Title	From (month/year)	To (month/year)	Duration (yrs/months)
	Work Experience (summarize your experier	ce in your own words	s):
	iption (indicate type o	of treatments, for example	e, chlorination, granul	ar activated carbon
filtration):				

Please return this form to the SDWP at:

Guam Environmental Protection Agency 3304 Mariner Avenue #17, Barrigada, Guam 96913

For additional questions, please contact the SDWP at 671-300-4751/4752.



GUAM ENVIRONMENTAL PROTECTION AGENCY • AHENSIAN PRUTEKSIÓN LINA'LA' GUÁHAN LOURDES A. LEON GUERRERO • GOVERNOR OF GUAM | JOSHUA F. TENORIO • LIEUTENANT GOVERNOR OF GUAM WALTER S. LEON GUERRERO • ADMINISTRATOR | MICHELLE C. R. LASTIMOZA • DEPUTY ADMINISTRATOR

GUAM EPA CASE#	GUAM EPA	CASE#				
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NOTICE OF DEFENSE

I.			have received your Notice of Violations
and/or Or violations,	der o	f Corwish to	have received your Notice of Violations ppliance, dated , charging me for c:
(Please che	ck app	propria	ite sections)
[] A.	Requ	uest_fo	r a hearing and
acts or omi			Object to the accusation on the ground that it does not state which the Agency can proceed.
indefinite o			Object to the form of accusation on the ground that it is so that I cannot identify the infraction or prepare my defense.
	[]	3.	Wish to prepare new matter in my defense.
	[]	4.	Admit to the accusation in part.
[] B.	Adm	nit the	accusation in whole.
My mailing	g addre	ess is:	
Signature:			
Date:			

GUAM EPA | 17-3304 Mariner Avenue Tiyan Barrigada, Guam 96913-1617 | Tel: (671) 300.4751/2 | Fax: (671) 300.4531 | epa.guam.gov ALL LIVING THINGS OF THE EARTH ARE ONE • MANUNU TODU I MANLÁLA'LA'

